IMPORTANT PRICE CHANGE INFORMATION FOR LOWELL, MA

November 2015

We're writing to let you know that starting on December 20, 2015, prices for select XFINITY TV and Internet services and fees will change. Such changes are a function of a variety of factors including increases to programming and business costs as well as product and technology upgrades.

Have questions? Please call us anytime at 1-800-XFINITY.

If you're currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans, the prices for those specific services will not be affected during the applicable period.

QUAD PLAY PACKAGES		A OF DRIGIN
QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE	Current	New Price
	Price	Eff. 12/20/1
with Secure 300 add3	\$39.95	No Change
For SurePrice add4	\$35.00	No Change
with Secure 350 add3	\$49.95	No Change
For SurePrice add4	\$45.00	No Change
Tot Sufer fice add-	•	
TRIBLE BLAV BACKACES	Current	New Price
TRIPLE PLAY PACKAGES	Price	Eff. 12/20/1
Starter XF Triple Play Bundle Includes Digital Starter for primary		#140.40
outlet, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice5	\$147.49 \$124.99	\$148.49 No Change
SurePrice (for 12 month promotion customers subscribing	\$119.99	No Change
before 12/10/13)5	ψ115.55	140 Orlango
Preferred XF Triple Play Bundle Includes Digital Starter and		
Digital Preferred for primary outlet, Performance Pro Internet and		
XFINITY Voice Unlimited™	\$160.49	\$161.49
SurePrice5	\$144.99	No Change
SurePrice (for 12 month promotion customers subscribing on or before 12/09/13) ⁵	\$129.99	No Change
SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5	\$134.99	No Change
HD Preferred XF Triple Play Bundle Includes Digital Starter,		
Digital Preferred and Starz® for primary outlet, HD Technology		
Fee, Performance Pro Internet and XFINITY Voice Unlimited™	\$170.49	\$171.49
Fee, Performance Pro Internet and XFINITY Voice Unlimited TM SurePrice5	\$154.99	No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited TM SurePrice5 SurePrice (for 12 month promotion customers subscribing on	•	
Fee, Performance Pro Internet and XFINITY Voice Unlimited M SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5	\$154.99	No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited TM SurePrice5 SurePrice (for 12 month promotion customers subscribing on	\$154.99 \$139.99	No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited M SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital	\$154.99 \$139.99	No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter. Digital Preferred, HBO® and Starz® for primary outlet,	\$154.99 \$139.99 \$144.99	No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$154.99 \$139.99 \$144.99 \$190.49	No Change No Change No Change \$191.49
Fee, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™ SurePrice5 SurePrice (for 12 month promotion customers subscribing on	\$154.99 \$139.99 \$144.99	No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited M SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited M SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5	\$154.99 \$139.99 \$144.99 \$190.49 \$174.99	No Change No Change No Change \$191.49 No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited MarePrice5 SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Premier with Sports XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO®, Showtime®, Starz®, Cinemax®, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!®	\$154.99 \$139.99 \$144.99 \$174.99 \$174.99 \$159.99 \$164.99	No Change No Change No Change \$191.49 No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited™ SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™ SurePrice5 SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing	\$154.99 \$139.99 \$144.99 \$190.49 \$174.99 \$159.99 \$164.99	No Change No Change No Change \$191.49 No Change No Change No Change
Fee, Performance Pro Internet and XFINITY Voice Unlimited MarePrices SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Preferred Plus XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited SurePrice (for 12 month promotion customers subscribing on or before 12/09/13)5 SurePrice (for 12 month promotion customers subscribing 12/10/13 thru 3/31/14)5 HD Premier with Sports XF Triple Play Bundle Includes Digital Starter, Digital Preferred, HBO®, Showtime®, Starz®, Cinemax®, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!®	\$154.99 \$139.99 \$144.99 \$174.99 \$174.99 \$159.99 \$164.99	No Change No Change No Change \$191.49 No Change No Change No Change

HD Complete XF Triple Play Bundle Includes Digital Starter,		
Digital Premier, Sports Entertainment Package and DVR Service or		
AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast!® Internet,		
Wireless Gateway and XFINITY Voice Unlimited™	\$245.49	\$246.49
SurePrice5	\$224.99	No Change
SurePrice (for 12 month promotion customers subscribing	\$219.99	No Change
before 12/10/13)5		
Economy Triple Play XF Includes Digital Economy for primary		
outlet, Economy Plus Internet and XFINITY Voice Local	ቀባባ በር	No Chango
with More®	\$92.85	No Change
	Current	New Price
XFINITY LATINO PAQUETE TRIPLE	Price	Eff. 12/20/15
XFINITY 3300 Latino Includes XFINITY TV 300 Latino for primary		
outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and	****	* 105.00
Carefree Minutes Latin America 300	\$134.99	\$135.99
SurePrice5	\$124.99	No Change
XFINITY 3450 Latino Includes XFINITY TV 450 Latino for primary		
outlet, Performance Pro Internet, XFINITY Voice Unlimited™ and Carefree Minutes Latin America 300	\$142.49	\$143.49
SurePrice5	\$134.99	No Change
SurePrice (for 12 month promotion customers subscribing	\$124.99	No Change
between 12/10/13 and 05/19/14)5	ψ 12 1.00	nto ornango
SurePrice (for 12 month promotion customers subscribing on	\$119.99	No Change
or before 12/09/13)5		
XFINITY 3600 Latino Includes Digital Starter, Digital Preferred		
and XFINITY TV Latino for primary outlet, Performance Pro		
Internet, XFINITY Voice Unlimited™ and Carefree Minutes	* 400.40	M404 40
Latin America 300	\$160.49 \$144.99	\$161.49 No Change
SurePrice5	\$144.99	No change
XFINITY 3650 Latino Includes Digital Starter, Digital Preferred,		
XFINITY TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet, XFINITY Voice Unlimited™ and		
Carefree Minutes Latin America 300	\$170.49	\$171.49
SurePrice ⁵	\$154.99	No Change
XFINITY 3150 Latino Includes XFINITY TV 150 Latino for		
primary outlet, Economy Plus Internet and XFINITY		
Voice Unlimited™	\$97.85	No Change

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	Regular Price	Starter XF, XFINITY 3450 Latino	Preferred XF, XFINITY 3600 Latino	HD Preferred XF, XFINITY 3650 Latino	HD Preferred Plus XF	HD Premier with Sports XF6	HD Complete XF6
HB0®7	\$15.00/	\$15.00/	\$15.00/	\$15.00/	Included/	Included/	Included/
(Current Price/ New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
Showtime®7	\$12.00/	\$12.00/	\$12.00/	\$12.00/	\$12.00/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
Starz®7	\$12.00/	\$12.00/	\$12.00/	Included/	Included/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
Cinemax®7	\$12.00/	\$12.00/	\$12.00/	\$12.00/	\$12.00/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
The Movie Channel®7	\$12.00/	\$12.00/	\$12.00/	\$12.00/	\$12.00/	\$12.00/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
Sports Entertainment Package8	\$8.95/	\$8.95/	\$6.95/	\$6.95/	\$6.95/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	\$9.95	\$9.95	\$8.95	\$8.95	\$8.95	No Change	No Change
DVR Service9	\$10.00/	\$10.00/	\$10.00/	\$10.00/	\$10.00/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
AnyRoom® DVR Service10	\$10.00/	\$10.00/	\$10.00/	\$10.00/	\$10.00/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
Digital Additional Outlet Service (SD or HD)11 (Current Price/New Price Eff. 12/20/15)	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	\$9.95/ No Change	Included (up to 3)/ No Change
HD Technology Fee12	\$9.95/	\$9.95/	\$9.95/	Included/	Included/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	No Change	No Change	No Change	No Change	No Change	No Change	No Change
Blast!® Speed Upgrade	\$65.95/	\$12.00/	\$12.00/	\$12.00/	Included/	Included/	Included/
(Current Price/New Price Eff. 12/20/15)	\$69.95	\$13.00	\$13.00	\$13.00	No Change	No Change	No Change

DOUBLE PLAY PACKAGES	Current Price	New Price Eff. 12/20/15
Internet Plus Includes Limited Basic, HBO®, Streampix™, standard definition digital converter and remote for primary outlet		
and Performance Internet	\$74.95	\$77.95
SurePrice5	\$64.99	No Change
SurePrice (for 12 month promotion customers subscribing before 9/29/2014)5	\$59.99	No Change
Internet Pro Plus with HBO® Includes Digital Economy, HBO®		
and Streampix™ for primary outlet and Performance Pro Internet SurePrice5	\$81.95 \$74.99	\$84.95 No Change
Internet Pro Plus with Showtime® Includes Digital Economy, Showtime® and Streampix [™] for primary outlet and Performance		
Pro Internet	\$78.95	\$81.95
SurePrice ⁵	\$74.99	No Change
Preferred XF Double Play Includes Digital Starter and Digital		
Preferred for primary outlet and Performance Pro Internet	\$141.85	\$144.95
SurePrice5	\$109.99	No Change
Premier XF Double Play Includes Digital Starter and Digital		
Premier for primary outlet and Performance Pro Internet	\$179.99	
SurePrice ⁵	\$139.99	No Change
XFINITY 2300 Latino Includes XFINITY TV 300 Latino for primary		
outlet and Performance Internet	\$103.90	
SurePrice5	\$99.99	No Change
XFINITY 2450 Latino Includes XFINITY TV 450 Latino for primary		
outlet and Performance Internet	\$123.90	
SurePrice ⁵	\$109.99	
SurePrice (for 12 month promotion customers subscribing on or before 5/19/14) ⁵	\$104.99	No Change
XFINITY 2600 Latino Includes Digital Starter, Digital Preferred and		
XFINITY TV Latino for primary outlet and Performance Pro Internet	\$159.80	\$162.80
SurePrice5	\$119.99	No Change
XFINITY 2150 Latino Includes XFINITY TV 150 Latino for primary		
outlet and Economy Plus Internet	\$57.90	No Change

XFINITY® TV1		
BASIC SERVICES	Current Price	New Price Eff. 12/20/15
Lowell, MA		
Limited Basic13,16	\$12.00	No Change
Broadcast TV Fee	\$3.25	\$5.00
Expanded Basic14 Includes standard definition digital converter and remote for primary outlet	\$57.95	No Change
Franchise Related Cost15,16	\$0.31	\$0.10
DIGITAL SERVICES	Current Price	New Price Eff. 12/20/15
Digital Economy Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice® With XFINITY Voice or Internet Service	\$39.95 \$37.95	No Change No Change
Digital Starter Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®	\$69.95	No Change
XFINITY TV 150 Latino Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet	\$27.95	No Change
XFINITY TV 200 Latino Includes Digital Economy, XFINITY TV Latino for primary outlet	\$41.95	No Change
XFINITY TV 300 Latino Includes XFINITY TV 200 Latino and additional digital channels for primary outlet	\$49.95	No Change
XFINITY TV 450 Latino Includes XFINITY TV 300 Latino and additional digital channels for primary outlet	\$69.95	No Change

BASIC AND DIGITAL ANCILLARY SERVICES	Current Price	New Price Eff. 12/20/15
HB0®7	\$15.00	No Change
Showtime®7	\$12.00	No Change
Starz®7	\$12.00	No Change
Cinemax®7	\$12.00	No Change
The Movie Channel®7	\$12.00	No Change
Playboy®7	\$19.95	No Change
Sports Entertainment Package ⁸ Includes over 28 channels including NFL RedZone, ESPNU, ESPN Goal Line, PAC 12, Big Ten Network, CBS Sports Network, FCS Atlantic, and FCS Central	\$8.95	\$9.95
Family Tier17 Includes over 35 channels including CNN Headline News, PBS Kids Sprout, National Geographic, and HGTV	\$14.95	No Change
XFINITY TV Latino7 Includes over 45 channels of Spanish Language programming	\$17.95	No Change
Digital Preferred ¹⁸ Includes over 65 channels including Cooking Channel, NFL Network, Destination America, DIY, and Disney Junior	\$17.95	No Change
Digital Preferred plus One Premium ⁸ Includes Digital Preferred and choice of Showtime [®] , Starz [®] , Cinemax [®] or The Movie Channel [®]	\$29.95	No Change
Digital Preferred with HBO®8 Includes Digital Preferred and HBO®	\$32.95	No Change
Digital Preferred plus Two Premiums ⁸ Includes Digital Preferred and choice of two premium channels of Showtime [®] , Starz [®] . Cinemax [®] or The Movie Channel [®]	\$41.95	No Change
Digital Preferred with HBO® and One Premium8 Includes	φ41.55	No Change
Digital Preferred, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®	\$44.95	No Change
Digital Premier with Sports8 Includes Digital Preferred, HB0®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package (No longer available for new subscription after 9/14/15)	\$59.95	No Change
Digital Premier8 Includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and TMC	\$64.95	No Change
HD Technology Fee ¹²	\$9.95	No Change
DVR Service9	\$10.00	No Change
AnyRoom® DVR Service10	\$10.00	No Change
Digital Additional Outlet Service (SD or HD)11	\$9.95	No Change
with DVR Service9	\$19.95	No Change
with AnyRoom® DVR Service	\$19.95	No Change
with AnyRoom® DVR Service (client)	\$9.95	No Change
with CableCARD19	\$7.45	No Change
Digital Adapter Additional Outlet Service (SD or HD) ²⁰	\$2.99	\$3.99
with Digital Economy21	\$2.99	\$3.99
with Family Tier22	\$2.99	\$3.99
with XFINITY TV Latino23	\$2.99	\$3.99
INTERNATIONAL SELECTIONS7	Current Price	New Price Eff. 12/20/15
Rai Italia (Italian)	\$9.99	No Change
TV5 MONDE (French)	\$9.99	No Change
CTI-Zhong Tian Channel (Chinese/Mandarin)	\$11.99	No Change
RTN (Russian)	\$14.99	No Change
Willow Plus (South Asian/Cricket Sport)	\$14.99	No Change
Zee TV (South Asian)	\$14.99	No Change
SPT (Portuguese)	\$9.99	No Change
TV Globo (Portuguese/Brazilian)	\$19.99	No Change
PFC (Portuguese/Brazilian)	\$19.99	No Change
TV Globo & PFC (Portuguese/Brazilian)	\$29.99	No Change

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES ²⁴	Current Price	New Price Eff. 12/20/15		
Eros Now On Demand	\$12.99	No Change		
Eros Now On Demand w/a South Asian in	\$9.99 \$7.99	No Change		
here! TV On Demand				No Change
The Jewish Channel On Demand			\$6.99	No Change
Too Much for TV On Demand			\$14.99	No Change
Disney Family Movies On Demand			\$5.99	No Change
Gaiam TV Fit & Yoga On Demand			\$6.99	No Change
Pay-Per-View and On Demand Movies (per title or event)	and Ever	1ts25	Prices Vary	No Change
Streampix™26			\$4.99	No Change
Vivid On Demand Subscription27			\$19.95	\$19.99
Hustler On Demand Subscription27			\$19.95	\$19.99
TEN On Demand Subscription27			\$19.95	\$19.99
SPORTS PACKAGES ²⁴			,	
MLB Extra Innings®		Call	1-800-XFI	NITY for pricing
NHL® Center Ice®		Call	1-800-XFI	NITY for pricing
NBA League Pass				NITY for pricing
			Current	New Price
VIDEO EQUIPMENT			Price	Eff. 12/20/15
Limited Basic Only Converter			\$1.00	No Change
Digital Converter			\$2.50	No Change
Remote Control			\$0.18	No Change
HD Digital Converter (Limited Basic Only)		\$2.30	\$2.00
Digital Adapter (Limited Basic Only — Prima	W1X 10 10	SD or HD)	\$0.00	No Change
Digital Adapter		****		
(Limited Basic Only - 1st and 2nd Addition	al Outlet	SD or HD)	\$0.00	No Change
	ui outiot,	30 01 110)	ψ0.00	140 Onlange
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a			\$0.50	No Change
Digital Adapter				
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a			\$0.50	No Change
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device)	and above,		\$0.50 \$0.00 \$1.00	No Change
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device)	and above,	SD or HD)	\$0.50 \$0.00 \$1.00 Aft Installati	No Change No Change \$0.80
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES	Initial of	SD or HD) Installation Service New Price	\$0.50 \$0.00 \$1.00 Aft Installati	No Change No Change \$0.80 er Initial on of Service New Price
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED)	Initial of Current Price	SD or HD) Installation Service New Price Eff. 01/01/16	\$0.50 \$0.00 \$1.00 Aft Installati Current Price	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation)	Initial of Current Price \$32.00	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00	\$0.50 \$0.00 \$1.00 Aft Installati Current Price N/A N/A	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation) Two Products30	Initial of Current Price \$32.00 \$80.00	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00 No Change	\$0.50 \$0.00 \$1.00 Aft Installati Current Price N/A N/A	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A N/A
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation) Two Products30 Three Products31	Initial of Current Price \$32.00 \$80.00 \$90.00	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00 No Change	\$0.50 \$0.00 \$1.00 Aft Installati Current Price N/A N/A N/A	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A N/A N/A N/A
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation) Two Products30 Three Products31 Installation of each Additional Outlet	Initial of Current Price \$32.00 \$80.00 \$90.00 \$14.40	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00 No Change No Change	\$0.50 \$0.00 \$1.00 Aft Installati Current Price N/A N/A N/A N/A \$33.20	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A N/A N/A N/A N/A N/A NO Change
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation) Two Products30 Three Products31 Installation of each Additional Outlet Activation of each Additional Outlet	Initial of Current Price \$32.00 \$80.00 \$90.00 \$14.40	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00 No Change No Change \$14.20 \$5.75	\$0.50 \$0.00 \$1.00 Aft Installati Current Price N/A N/A N/A N/A \$33.20 \$22.95	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A N/A N/A N/A NO Change \$24.60
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation) Two Products30 Three Products31 Installation of each Additional Outlet Activation of each Additional Outlet Relocate Additional Outlet	Initial of Current Price \$32.00 \$80.00 \$90.00 \$14.40 \$6.10 \$14.50	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00 No Change No Change \$14.20 \$5.75 \$14.25	\$0.50 \$0.00 \$1.00 Aft Installati Current Price N/A N/A N/A N/A \$33.20 \$22.95 \$30.30	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A N/A N/A NO Change \$24.60 \$32.65
Digital Adapter (Limited Basic Only — 3rd Additional Outlet a CableCARD (first card in device) CableCARD (second card in same device) INSTALLATION FEES (PER OCCURRENCE UNLESS NOTED) Unwired Home28, 29 (Standard Installation) Wired Home28, 29 (Standard Installation) Two Products30 Three Products31 Installation of each Additional Outlet Activation of each Additional Outlet	Initial of Current Price \$32.00 \$80.00 \$90.00 \$14.40	Installation Service New Price Eff. 01/01/16 \$30.00 \$30.00 No Change No Change \$14.20 \$5.75	\$0.50 \$1.00 \$1.00 Aft Installati Current Price N/A N/A N/A \$33.20 \$22.95 \$30.30 \$19.00 Current	No Change No Change \$0.80 er Initial on of Service New Price Eff. 01/01/16 N/A N/A N/A N/A N/A No Change \$24.60 \$32.65 \$19.60 New Price
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MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)	Current Price	New Price Eff. 12/20/15
Customer-Owned Video Equipment Credit		
See www.comcast.com/equipmentpolicy for additional information	\$2.50	No Change
Regional Sports Fee32 (per month)	\$1.00	\$3.00
Service Protection Plan33 (per month) Inside home wiring		
protection for cable TV, high-speed Internet and phone services	\$4.95	\$5.95
X1 Platform Upgrade Fee	\$19.99	No Change
Field Collection Charge Visit to customer's residence required to		
collect past due balance or unreturned equipment	\$25.00	\$30.00
Returned Payment Item (each)	\$20.00	No Change
	5% of	
	overdue	
Late Fee	balance	No Change
Convenience Fee-Agent For payment made by phone with		
a Customer Care Representative	\$5.99	No Change
Unreturned or Damaged Equipment Fees ³⁴	Replaceme	nt No
(per piece)	Cost	Change
Self Install Kit35	\$15.00	No Change
Self Install Kit Shipping and Handling (Standard Shipping)	\$9.95	No Change
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95	No Change
Accessory Shipping and Handling	\$5.95	No Change
TV Guide® Weekly Magazine (per month)	\$4.20	No Change

- 1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). After a notice of an increase in price, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Please refer to your billing statement for your Local Franchising Authority's name and address. Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. ©2015 Comcast. All rights reserved.
- 2 Requires a Voice/Data Modem, except for HD Complete Triple Play.
- 3 XFINITY Home Secure 300 and XFINITY Home 350 requires 2 year agreement with early termination fee if terminated prior to end of term. For additional information on XFINITY Home Security go to www.xfinity.com/home.
- 4 SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier with Sports XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month
- 5 SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Internet Plus, Internet Pro Plus with HBO®, Internet Pro Plus with Showtime®, Preferred XF Double Play, Premier XF Double Play, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- 6 AnyRoom® DVR Service is included with HD Premier with Sports XF Triple Play and HD Complete Triple Play if AnyRoom® DVR Service is installed on primary outlet.
- 7 Requires digital converter or CableCARD and Limited Basic.
- Requires Digital Starter.
- 9 Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- 10 Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- 11 Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- 12 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- 13 Requires digital adapter, CableCARD or digital converter.
- 14 Requires purchase of Limited Basic.
- 15 Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.
- 16 Discount of 10% off of Limited Basic (including discount on Broadcast TV Fee and FRC) available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.
- 17 Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- 18 Requires Digital Starter or XFINITY TV 450 Latino.
- 19 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDs in the same device.
- 20 Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content or premium channels. Not available to customers with Limited Basic only.
- 21 Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- 22 Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- 23 Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- 24 Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- 25 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

- 26 Requires digital converter and Limited Basic to receive Streampix™ on television. Streampix™ included with the following tiers of service: HD Preferred Plus XF Triple Play, HD Premier with Sports XF Triple Play or HD Complete XF Triple Play. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY™ TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- 27 Requires Limited Basic and digital converter. Not available in all areas.
- 28 Does not include installation charges for Extreme 505 Internet Service, Wireless Networking, XFINITY Internet or XFINITY Voice activation fees.
- 29 Standard/Product installations include video installations up to 125 feet from existing Comcast plant, unless noted differently in the local franchise agreement. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.

- 30 Includes two of the following installations: XFINITY TV Unwired or Wired Home Standard Installation, XFINITY Internet Professional Internet Installation or XFINITY Voice Standard Installation. Does not include Extreme 505 Internet Service installation charge, wireless networking activation or fees.
- 31 Includes up to three outlets, XFINITY TV Unwired or Wired Home Standard Installation, XFINITY Internet Professional Internet Installation and XFINITY Voice Standard Installation. Does not include Extreme 505 Internet Service installation charge, wireless networking or activation fees.
- 32 Applies to XFINITY TV Digital Starter and above and XFINITY TV Latino.
- 33 See http://www.comcast.com/spp for information on Service Protection Plan.
- 34 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 35 Does not apply to CableCARD Self Install Kit.

XFINITY Home License Numbers: AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT: 1040196, ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSPS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190; LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776, Baltimore County: RK9552, Howard County: ER00990, Washington County: EL-R-0218, Harford County: 00005321, Calvert County: L0188, Prince George's County: 13958-2014-0; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA; NJ: 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; OH: 53-89-1732; OR: CCB 192945, All electrical work is performed by a licensed subcontractor; SC: SCBA-13497, SCFA-13440; TN: ACL 1597, ACL 1604; TX: B-16922, -02571, ACR-1672104, -1818; UT: 8226921-6501; WA: COMCABS892DS; VT: ES-02366; VA: 2705145289, DCJS 11-7361; WASHINGTON, DC: ECS 902687, BBL 60251200009; WV:WV049211.

MS: 15018010

Valid 6/2/2014. See www.xfinity.com/home for current list.